

Program Details

The Evergy and Spire Income-Eligible Multi-Family (IEMF) Program is designed to help multi-family customers replace aging, inefficient equipment and systems with energy-efficient technologies by offsetting improvement costs and providing technical assistance to help facilitate the installation of new systems. Evergy rebates are provided at a standard rate for eligible equipment based on the end use category rate chart. Custom rebates are also available at a rate of \$0.30 per kWh saved annually. Spire rebates are determined on the lesser of \$6.63 per MCF saved during the first year or a buydown to a two-year payback, depending on the technology.

Details of the offer, including rebate levels and technical requirements, are subject to change without prior notice.

Before beginning the application process, the customer or the contractor should check with the IEMF Support Center to determine the eligibility of the proposed project and review the most current offer information. Contact us at 855-667-7594.

Eligible Participants

The program is available, for the program period, to customers receiving service from Evergy under any residential rate or business rate class—SGS, MGS, LGS, SGA, MGA, LGA—meeting one of the eligibility requirements listed below.

- **Participation in an affordable housing program.** Documented participation in a federal, state or local affordable housing program, including LIHTC, HUD, USDA, State HFA and local tax abatement for low-income properties.
- **Location in a low-income census tract.** Location in a census tract that IEMF identifies as low-income, based on HUD's annually published Qualified Census Tracts as a starting point.
- **Rent roll documentation.** Located where at least 50% of units have rents affordable to households at or below 80% of area median income, as published annually by HUD.
- **Tenant income information.** Documented tenant income information demonstrating at least 50% of units are rented to households meeting one of these criteria: at or below 200% of the federal poverty level or at or below 80% of area median income.
- **Participation in the Weatherization Assistance Program.** Documented information demonstrating the property is on the waiting list for, currently participating in or has in the last five years participated in the Weatherization Assistance Program.

Please review the full eligibility requirements in the Terms and Conditions on page 4 of this application.

Eligible Equipment

Standard rebates are available for projects involving the retrofit of existing equipment and replacement of end-of-life equipment. All equipment must be new. Used or refurbished equipment is not eligible.

Terms and Conditions

Please review the Terms and Conditions on page 4 of this application.

Contact Us

Submit complete application by U.S. mail, email or fax.

Mail: Evergy and Spire Income-Eligible Multi-Family
c/o ICF
1100 Main Street, Suite 1605
Kansas City, MO 64105

Email: iemf@evergy.com
Phone: 855-667-7594
Fax: 877-574-3340

I. Customer Information

Application Date:	Expected Completion Date:
Company Name:	
Evergy Electric Account Number:	Spire Account Number:
Company Contact:	Contact Title:
Phone Number:	Email:

II. Site Information

Site Name:		
Site Address:		
City:	State:	ZIP Code:
Electric Paid by: <input type="checkbox"/> Property <input type="checkbox"/> Individual Tenants	Gas Paid by: <input type="checkbox"/> Property <input type="checkbox"/> Individual Tenants	
Master-Metered Building: <input type="checkbox"/> Yes <input type="checkbox"/> No	All-Electric Building: <input type="checkbox"/> Yes <input type="checkbox"/> No	
Total Number of Buildings:	Total Number of Units:	
Water Heat Fuel Source:	Building Heat Fuel Source: <input type="checkbox"/> Natural Gas <input type="checkbox"/> Propane <input type="checkbox"/> Electric	
Building Heat Type: <input type="checkbox"/> Furnace <input type="checkbox"/> Baseboard		

III. Old Equipment

Type of Equipment: <input type="checkbox"/> Air Source Heat Pump <input type="checkbox"/> Bathroom Exhaust Fan <input type="checkbox"/> Central Air Conditioner <input type="checkbox"/> Clothes Washer/Dryer <input type="checkbox"/> Dishwasher <input type="checkbox"/> Ductless Air Source Heat Pump <input type="checkbox"/> ECM <input type="checkbox"/> Gas DHW <input type="checkbox"/> Gas Furnace <input type="checkbox"/> Refrigerator <input type="checkbox"/> Thermostat <input type="checkbox"/> Window Air Conditioner		
Manufacturer:		
Model Number:	Serial Number:	Age of Old Unit:
If replacing Heat Pump or Central Air Conditioner, please select SEER: <input type="checkbox"/> 6 <input type="checkbox"/> 7 <input type="checkbox"/> 8 <input type="checkbox"/> 9 <input type="checkbox"/> 10 <input type="checkbox"/> 11 <input type="checkbox"/> 12 <input type="checkbox"/> 13		
If replacing Gas Furnace or Gas DHW, please record the following: AFUE/UEF: BTUh:		
Type of Replacement: <input type="checkbox"/> Early Replacement <input type="checkbox"/> Replacement at Fail		

IV. New Equipment

Please submit all specification documents, AHRI certificates, invoices, etc. for proposed equipment.

Type of Equipment: <input type="checkbox"/> Air Source Heat Pump <input type="checkbox"/> Bathroom Exhaust Fan <input type="checkbox"/> Central Air Conditioner <input type="checkbox"/> Clothes Washer/Dryer <input type="checkbox"/> Dishwasher <input type="checkbox"/> Ductless Air Source Heat Pump <input type="checkbox"/> ECM <input type="checkbox"/> Gas DHW <input type="checkbox"/> Gas Furnace <input type="checkbox"/> Refrigerator <input type="checkbox"/> Smart or Programmable Thermostat <input type="checkbox"/> Window Air Conditioner		
Manufacturer:		
Model Number:	Serial Number:	Quantity:
If installing Heat Pump or Central Air Conditioner, please select the following: SEER2: <input type="checkbox"/> 15.2 <input type="checkbox"/> 16 <input type="checkbox"/> 17+ Size Tonnage: <input type="checkbox"/> 1 <input type="checkbox"/> 1.5 <input type="checkbox"/> 2 <input type="checkbox"/> 2.5 <input type="checkbox"/> 3 <input type="checkbox"/> 3.5 <input type="checkbox"/> 4 <input type="checkbox"/> 5		
If replacing Gas Furnace or Gas DHW, please record the following: AFUE/UEF: BTUh:		

V. Payment Information

Check Payable to (select one): ☐ Evergy and/or Spire Customer ☐ Service Provider

Customer Name (please print):

Customer Signature (if payment to service provider):

Title:

Date:

VI. Service Provider Information (if applicable)

Company Name:

Mailing Address:

City:

State:

ZIP Code:

Contact Person:

Title:

Phone:

Fax:

Email:

VII. Customer Acknowledgment

By signing below, I hereby certify that all statements made on this application are correct to the best of my knowledge and that I have read and agree to the Terms and Conditions.

Customer or Authorized Representative Name (please print):

Customer Signature:

Title:

Date:

VIII. Terms and Conditions

IEMF OVERVIEW: Income-Eligible Multi-Family ("IEMF") Program, offered by Evergy and Spire ("Spire"), provides a walk-through assessment of the multi-unit property of an eligible Evergy customer or Spire customer (the "Customer"), as applicable, by a program manager (the "Program Manager") from ICF (the "Implementer"), a selection of energy-saving measures (the "Direct Measures") that may be installed by an energy efficiency professional (the "Energy Efficiency Professional") in tenant units and in property common areas at the time of the property visit and/or qualified custom measures incentivized per first year kWh saved (the "Custom Incentive"). Customer shall provide tenants with 24-hour advance written notice of the IEMF assessment, and tenants may elect not to participate in IEMF by providing written notice to the Customer.

SUMMARY REPORT: Customers who participate in IEMF and own or manage the assessed multi-family property will receive a summary report (the "Summary Report") from the Program Manager after the property visit via mail or email. The Summary Report will serve as the minimum deliverable of IEMF and will provide the Customer with a record of the Program Manager's findings, a historical energy analysis, a review of energy-saving measures installed and additional recommendations related to energy efficiency. Evergy and Spire will not be responsible for any lost documentation pertaining to the Summary Report.

ELIGIBILITY: Funds for IEMF are limited and are available to eligible customers in the Evergy Missouri Metro and Evergy Missouri West territories on a first-come, first-served basis. "Eligible Customers" are any customers receiving electric or natural gas service from Evergy or Spire under any residential rate schedule or business customers served under SGS, SGA, MGS or MGA rate at multi-family income-qualified properties consisting of three or more dwelling units. Eligible Customers must complete and submit an application ("Application") to participate in IEMF; tenants residing in multi-family units owned by Eligible Customers will receive in-unit efficiency measures at no cost and are not required to submit an application. For the purposes of this program, the term "income-qualified" refers to tenant occupants meeting one of the following building eligibility requirements: (1) reside in federally subsidized housing units and fall within the federal program's income guidelines (State Low-Income Housing Tax Credit buildings will be eligible only to the extent allowed under state law); or, (2) reside in non-subsidized housing with income levels at or below 200% of federal poverty guidelines. Where a property has a combination of qualifying tenants and non-qualifying tenants, at least 51% of the tenants must be eligible to receive incentives for the entire building to qualify. For IEMF properties with less than 51% qualifying tenants, the building's owner will be required to verify installation of comparable qualified energy efficiency measures at his/her expense in all non-qualifying units. Upon verification and approval, the program may upgrade the entire building, common areas and all of the remaining eligible units with qualified energy efficiency measures. Qualified energy efficiency measures are identified in official program materials. Customers are eligible for participation in IEMF only once in the 36-month program period.

PRE-INSTALLATION ANALYSIS, SURVEY AND APPROVAL: Customers must provide separate Applications for Direct Measures and the Custom Incentive. Unless otherwise agreed to in writing by Evergy or Spire, Evergy and Spire are not obligated to award any installations unless they approve the Customer's Application and complete a pre-installation audit of the Customer's facilities. After an Application is approved, the Customer will receive notification of preapproved installations.

POST-INSTALLATION APPROVAL AND VERIFICATION: Evergy and Spire reserve the right to verify the delivery of IEMF services and to have reasonable access to Customer's property to inspect the energy efficiency measures installed under IEMF. The Customer will be provided 24-hour advance notice for access to tenant dwelling units.

TAX LIABILITY: Evergy and Spire will not be responsible for any tax liability that may be imposed on the Customer as a result of IEMF delivery and installation. Please contact your tax adviser for more information.

NO ENDORSEMENT: Evergy does not endorse any particular manufacturer, product, system design or service in promoting IEMF.

INFORMATION RELEASE: Customer agrees that Evergy and Spire may include Customer's name, address, Evergy account number, Spire account number, the services performed under IEMF for Customer and resulting energy savings to Customer in a database hosted by the Implementer, and such information may be included in reports or other documentation submitted to the Implementer and/or the Missouri Public Service Commission. Evergy will treat such information as confidential and report such information only in the aggregate.

LIMITATION OF LIABILITY: NOTWITHSTANDING ANYTHING TO THE CONTRARY HEREIN AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, CUSTOMER AGREES THAT REGARDLESS OF THE LEGAL THEORY ASSERTED (INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, WARRANTY, NEGLIGENCE OR TORT), THE LIABILITY OF EVERGY, SPIRE OR IMPLEMENTER UNDER IEMF TO CUSTOMER, OR ANY PARTY ASSERTING CLAIMS ON BEHALF OF OR IN THE NAME OF CUSTOMER, WILL NOT EXCEED COLLECTIVELY AND IN THE AGGREGATE, FOR ALL CLAIMS, LIABILITIES, LOSSES, DAMAGES OR EXPENSES, THE VALUE OF THE ASSESSMENT PERFORMED BY EVERGY, SPIRE OR IMPLEMENTER FOR CUSTOMER DURING THE FIRST YEAR OF IEMF. FURTHER, IN NO EVENT WILL EVERGY, SPIRE OR IMPLEMENTER BE LIABLE, WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, WARRANTY OR OTHERWISE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CONNECTED WITH OR RESULTING FROM IEMF.

WARRANTIES: EVERGY AND SPIRE DO NOT WARRANT THE PROPER COMPLETION OF WORK OR PERFORMANCE OF INSTALLED PRODUCTS, EXPRESSLY OR IMPLICITLY. EVERGY AND SPIRE MAKE NO WARRANTIES OF ANY KIND, WHETHER STATUTORY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATIONS, WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE REGARDING ANY ENERGY-SAVING MEASURES INSTALLED PURSUANT TO IEMF, INCLUDING BUT NOT LIMITED TO LED LIGHT BULBS, EFFICIENT-FLOW SHOWERHEADS, FAUCET AERATORS, SMART POWER STRIPS OR PIPE INSULATION. EVERGY AND SPIRE MAKE NO GUARANTEE OF ENERGY-SAVING RESULTS BY RECEIVING IEMF AND DIRECT MEASURE INSTALLATION. THE ENERGY EFFICIENCY PROFESSIONAL SHALL BE RESPONSIBLE FOR DELIVERING DETAILS REGARDING WARRANTIES (IF ANY) FOR PRODUCTS INSTALLED PURSUANT TO IEMF. EVERGY, SPIRE AND IMPLEMENTER PROVIDE NO WARRANTIES REGARDING SAFETY, HEALTH OR WELL-BEING.

PROPERTY RIGHTS: Customer represents that he/she has the right to complete and/or install the energy-saving measures under IEMF on the property on which those measures are completed and/or installed, and that any required consents from landlords, tenants, etc. to permit IEMF to be performed on the Customer's property, as the case may be, have been obtained by the Customer.

RIGHT TO REFUSE: The Energy Efficiency Professional and/or Program Manager has the right to refuse service or end IEMF delivery when confronted by a Customer acting inappropriately or when facing a situation deemed potentially unsafe or harmful to health or well-being, at the sole discretion of the Energy Efficiency Professional and/or Program Manager. "Inappropriate" includes, but is not limited to, the following: unreasonable demands for service, personally threatening or offensive language, threatening or erratic behavior and inappropriate personal conduct in the Energy Efficiency Professional and/or Program Manager's discretion. The Energy Efficiency Professional and/or Program Manager reserves the right to exclude any premises, or vicinity therein, deemed by the Energy Efficiency Professional and/or Program Manager to be potentially unsafe or harmful.

USE OF EMAIL ADDRESS: Customer acknowledges and agrees that Evergy, Spire or their Implementer may contact Customer via mail or email in connection with IEMF.

LIABILITY WAIVER: By executing this application, the Customer voluntarily agrees not to hold Evergy, Spire, Implementer, trade allies or any of their affiliates, directors, officers, employees, agents or contractors liable for any illness or injury. Customer further agrees not to engage in any inappropriate actions or otherwise endanger the safety or health of same.

Rates effective starting Aug. 1, 2023.

Central Air Conditioner	
Measure Name	Standard Rebate
SEER2 15.2 – Replacing Failed or Operating Equipment	\$650
SEER2 16 – Replacing Failed or Operating Equipment	\$750
SEER2 17+ – Replacing Failed or Operating Equipment	\$900
Replacing Failed or Operating Equipment Window Air Conditioner	\$50

Air Source Heat Pump (ASHP)	
Measure Name	Standard Rebate
SEER2 15.2 – Replacing Operating ASHP Equipment or Failed Central Air Conditioner With Electric Furnace	\$800
SEER2 16 – Replacing Operating ASHP Equipment or Failed Central Air Conditioner With Electric Furnace	\$1,050
SEER 17+ – Replacing Operating ASHP Equipment or Failed Central Air Conditioner With Electric Furnace	\$1,350
SEER2 15.2+ – Replacing Operating Central Air Conditioner With Electric Furnace	\$1,500
Heat Pump Ductless Mini-Split	\$1,500

Electronically Commutated Motor (ECM) – Blower Fan Motor	
Measure Name	Standard Rebate
Replacing Operating ECM (Blower Fan Motor)	\$50

ENERGY STAR® Appliances	
Measure Name	Standard Rebate
Refrigerator – Replacing Operating Equipment	\$200
Washing Machine or Dryer	\$100
Dishwasher	\$50
Bathroom Exhaust Fan	\$50

Thermostats	
Measure Name	Standard Rebate
Programmable Thermostat	\$50

Air Sealing	
Measure Name	Standard Rebate
Air Sealing	\$0.12 per sq. ft.

Natural Gas Heating	
Measure Name	Standard Rebate
Furnace – 92% AFUE or Greater	\$1,250
Boiler – 92% (AFUE, TE or CE) or Greater	\$3.75/MBH

DHW	
Measure Name	Standard Rebate
Gas Storage (20–55 Gallons) – 0.64 UEF or Greater	\$250
Gas Storage (55–100 Gallons) – 0.76 UEF or Greater	\$400
Tankless Hot Water Heater – 0.87 UEF or Greater	\$600

Other Spire Natural Gas Rebates	
Measure Name	Standard Rebate
Custom	\$8.29/MCF
<p>Eligible properties that apply through the Income-Eligible Multi-Family Program will receive a 25% rebate increase to eligible equipment listed on the following applications in the properties' service territory:</p> <ul style="list-style-type: none"> • Commercial and Industrial Boiler Heating System and Components Rebate • Commercial and Industrial HVAC Systems and Thermostats Rebate • Commercial and Industrial Gas-fired Boiler Tune-up Rebate • Commercial and Industrial Steam Trap Replacement Rebate • Commercial and Industrial Water Heating Rebate • Commercial and Industrial Food Service Equipment Rebate 	25% increase over published rebate

Spire natural gas customers are eligible for both the Evergy and Spire rebates.
Only properties that meet IEMF eligibility requirements qualify for rebates.
All equipment must be new; used or refurbished equipment is not eligible.